

The EPFL logo is displayed in the top left corner in a bold, red, sans-serif font. The background of the entire page is a photograph of a university campus. In the foreground, there is a field of bright red poppies. In the middle ground, two young men are sitting on concrete steps, talking. To their right, a blue bicycle is parked on a paved area. In the background, there are modern university buildings with large windows and a blue sky with a few clouds. A tall black light pole is visible on the left side of the image.

EPFL

WELCOME TO EPFL

Information for incoming students

Get your
school year
off to a good
start in video

STUDENT SERVICES DESK

go.epfl.ch/student-services



The Student Services Desk is the main contact point for all your academic queries.

Do you have a problem or doubts regarding your course and exam registrations, passing requirements, semester invoices, military duty or lockers?

We will inform you, guide you and reorient you towards the right service if necessary.

Located on the first floor of the BP building, the Student Services Desk welcomes you from Monday to Friday in-person and by email, from 9 am to 5 pm.

By phone, from 9 am to 12 pm and from 1 pm to 5 pm.

BP1229

student.services@epfl.ch +41 21 693 43 45

CAMIPRO CARD

camipro.epfl.ch

Your student card, called Camipro card, is your personal EPFL identity card for the whole duration of your studies. The date of end of validity on your card must be updated each semester in one of the Camipro terminals.

It gives you access to many advantages, functionalities and services:

- access restricted areas
- photocopy, print and scan (myprint.epfl.ch)
- borrow books from the library (library.epfl.ch)
- rent a bike with Publibike
- enjoy discounted rates on Mobility car sharing
- get discounts in selected stores off campus

and more on camipro.epfl.ch!

It can also be used as an electronic wallet, allowing you to pay and get student discount without cash in restaurants and facilities on the EPFL and UNIL campus. Your card can be loaded online via e-banking or Twint; all information on camipro.epfl.ch/loading.

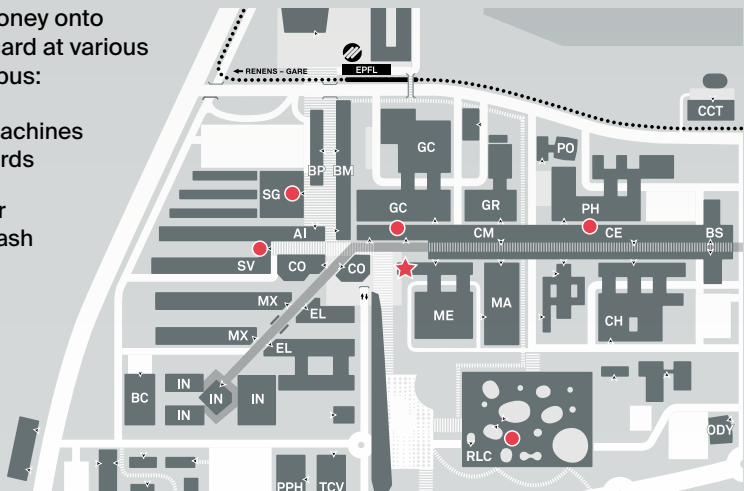


If you lose your Camipro card, block it as soon as possible on mycamipro.epfl.ch in order to prevent anyone from using your money and accesses.

To order a new card, contact the Student Services Desk (BP 1229).

You can add money onto your Camipro card at various places on campus:

- charging machines for debit cards
- ★ charge your card with cash at AGEPoly



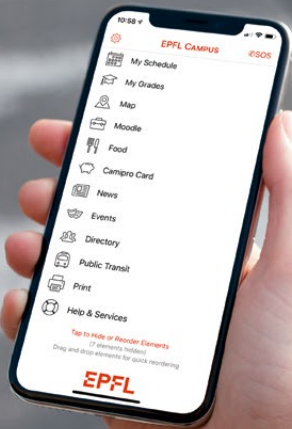
Technical support: 1234@epfl.ch

EPFL CAMPUS

pocketcampus.epfl.ch

Do you need help
to install Wi-Fi on your
smartphone?

epnet.epfl.ch/wifi



EPFL Campus is the official all-in-one app for the EPFL community. Like a digital Swiss knife, it makes your life on campus easier and more fun:

- check your course schedule (IS-Academia)
- pinpoint your location on a detailed campus map
- follow your favorite associations
- find the best place to eat
- check how much money you have on your Camipro card
- get access to course materials (Moodle)
- print documents

and much more!

EXTENSIVE CAMPUS FACILITIES



Information Desk

+41 21 693 30 43

Campus information point and lost & found (at the Rolex Learning Center)



Language Centre

langues.epfl.ch

English, French, German and Italian courses for all levels, preparation for various certificates



Health and Support

go.epfl.ch/health
go.epfl.ch/individual-support

Social and psychotherapeutic consultation (advice, support, help). Nurse consultation (primary health care, vaccinations, STD screenings, etc.)



Repro – Print Center (paying service)

repro.epfl.ch

Regular and wide-format printing, professional bindings and finishings of your works and projects



Housing Information

logement.epfl.ch

Information and advice for finding housing in the Lausanne area



Sustainability

go.epfl.ch/sustainability

Support in all your projects related to sustainability on campus (energy, mobility, food, biodiversity, waste)



IT Service

1234@epfl.ch

IT support and security issues



Bike Center

go.epfl.ch/bikecenter

Sales of new and second-hand bikes, cycling gear, repairs at cost price, self-repair station in open access



Poseidon

poseidon.epfl.ch

Tips and discounts for buying your laptop, help and support, small equipment rental



Chaplaincy

aumonerie.epfl.ch

A welcoming place for dialogue and spirituality



Transversal Skills and Career Center

career.epfl.ch

Academic orientation and professional integration



Sports Center

sport.unil.ch

More than 120 sports, group lessons, workshops, gym, sauna



EPFL LIBRARY

library.epfl.ch

The EPFL Library is a must-see place for studying and exchanging on the campus. It offers a wide range of services:

- librarians available to answer all your questions regarding scientific information
- a rich and up-to-date collection of books, available on site and online
- science-fiction movies and novels, video games and consoles
- free and personalized training sessions (go.epfl.ch/bookalibrarian)
- support services on citation, copyright and information retrieval
- 800 workstations
- silent and quiet areas to study alone or in group

Located at the Rolex Learning Center, the Library is open 7/7, from 7:00 to midnight.

Reception and services Monday through Friday, from 8 am to 8 pm.

library@epfl.ch
+41 21 693 21 56

To borrow documents, register now for Swisscovery on go.epfl.ch/registration (free registration)

COMMUNITY LIFE

associations.epfl.ch

With over a hundred recognized and active student associations on campus, the EPFL community enjoys a dynamic study environment with many weekly events fostering diversity.

During your third week of studies, discover the stands of all associations under the arches of the Rolex Learning Center, between 12 pm and 1:30 pm.



AGEPOLY, EPFL GENERAL STUDENTS' ASSOCIATION

agepoly.ch



Every student enrolled at EPFL is automatically registered as an AGEPoly member and benefits from the advantages offered by the association.

The goal of the students' union is to represent EPFL's students, defend their interests, as well as inform and consult its members about all decisions made by the EPFL Direction that concern them.

It promotes campus activities and provides services to improve and facilitate life on campus: information on insurance, book exchange, discounted sales and more!

ACADEMIC CALENDAR

go.epfl.ch/academic-calendar

It gives you all the key dates
of the academic year.
Remember to consult it regularly!

For emergency
assistance 24/7:
021 693 30 00
(free service)

SOS from the EPFL
Campus app